

# ***WILLAMETTE VALLEY ENDOCRINOLOGY***

Martin L. Bassett, M.D., P.C. • Kristen Gehring, P.A.-C. • Tauni Carter P.A.-C.  
JesAnne Tageson-Ramirez, P.A.-C. • Katherine Zuber, P.A.-C • Christopher Killen, P.A.-C

Dear \_\_\_\_\_ :

You are scheduled for a consultation in our office with

_____ Martin L. Bassett, M.D., P.C.	_____ Kristen Gehring, P.A.-C
_____ Tauni Carter, P.A.-C	_____ JesAnne Tageson-Ramirez, P.A.-C
_____ Christopher Killen, P.A.-C	_____ Katherine Zuber, P.A.-C.

on \_\_\_\_\_, \_\_\_\_\_ at \_\_\_\_\_ am/pm. Please **check-in** to your appointment at \_\_\_\_\_ am/pm.

Please bring this packet to your appointment completed, along with your insurance card(s) and photo ID.

*If you are not able to make this appointment, call our office 72 hours (3 days) in advance, prior to your appointment to avoid a \$75 no show charge.*

**PLEASE NOTE: COPAYS are DUE at the time of service.**

**\*\*FOR PRESCRIPTION REFILLS CALL YOUR PHARMACY FIRST\*\***

**Our office address is: 925 Commercial St. S.E., Suite 320, Salem, OR 97302**

**Phone: (503) 399-8105**

**Fax: (503) 585-5351**

Directions:

**Heading SOUTH on I-5**

- Take Exit 253 to Hwy 22/99E/Mission St SE and turn right.
- Continue on Mission St. to Commercial St
- Turn left on Commercial St SE. from the right turn lane
- After one block, turn right into parking lot at 925 Commercial St SE immediately after Kearney St. S.

**From West Salem - Wallace Rd.**

- Merge onto OR-22/Center St Bridge via the ramp to Salem
- Merge onto the south bound ramp labeled OR-22E/ORE BUS S/Albany which takes you onto Front St.
- Stay in the right lane to turn right onto Commercial St SE
- Continue south to 925 Commercial St SE, Ste. 320 taking the first right into parking lot immediately after Kearney St S.

**Heading NORTH on I-5**

- Take Exit 253 to Hwy 22/99E/Mission St SE and turn left.
- Continue on Mission St. to Commercial St SE
- Turn left on Commercial St SE. from the right turn lane
- After one block, turn right into parking lot at 925 Commercial St SE immediately after Kearney St. S.

**From East of Salem on Highway 22 East**

- Follow Highway 22 into Salem where it becomes Mission St.
- Continue on Mission St. to Commercial St. SE
- Turn left on Commercial St SE. from the right turn lane
- After one block, turn right into parking lot at 925 Commercial St SE immediately after Kearney St.

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_

### New Patient Health Questionnaire

What is your health concern at this time and/or what is the reason for your visit?

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List all prescription and non-prescription medications you take. If you do not take any medications, write none.

**Patients with Diabetes:** List the glucometer brand, test strip brand, and how many times you check your blood sugar in a day, if you use a pen or vial.

**\*\*FOR PRESCRIPTION REFILLS CALL YOUR PHARMACY FIRST\*\***

Medication:	Strength:	Dose:
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Preferred pharmacy with location and telephone if known: \_\_\_\_\_

Are you allergic to any medications:      YES      NO      **If yes, name drugs and describe reaction:** \_\_\_\_\_

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Medical History: List all past **surgeries, hospitalizations** and **illnesses**. If none, write none.

Problem:	Date:	Problem:	Date:
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**If applicable, date of last:** DEXA \_\_\_\_\_ Mammogram \_\_\_\_\_ Colonoscopy \_\_\_\_\_

**Health Maintenance:**

Have you received your annual flu vaccination?      YES      NO      Date of last tetanus vaccination: \_\_\_\_\_

Date of last Pneumovax (pneumonia) vaccination, if applicable: \_\_\_\_\_

### Review of Systems Circle New or Recent Changes and Explain

1. Chills, fever, or night sweats? \_\_\_\_\_
2. Recent change in weight? \_\_\_\_\_
3. Change in vision, smell or hearing loss? \_\_\_\_\_
4. Nasal congestion or drainage? \_\_\_\_\_
5. Voice change, difficulty swallowing or hoarseness? \_\_\_\_\_
6. Shortness of breath, cough or wheezing? \_\_\_\_\_
7. Exposure to tuberculosis? \_\_\_\_\_
8. Chest pain, swelling in the feet or ankles, irregular heart beat? \_\_\_\_\_
9. Numbness, tingling, pain or varicose veins in the lower extremities? \_\_\_\_\_

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_

- 10. Constipation, diarrhea, or blood in the stool? \_\_\_\_\_
- 11. Nausea, vomiting, reflux or heartburn? \_\_\_\_\_
- 12. Pain with urination, frequent urination or waking during the night to urinate, blood in the urine, urgency or urinary incontinence? \_\_\_\_\_
- 13. Headaches, dizziness, light-headedness, tremors, difficulty walking or recent loss of consciousness? \_\_\_\_\_
- 14. Difficulty concentrating, difficulty sleeping, or frequent snoring? \_\_\_\_\_
- 15. Changes in skin, rashes or acne, or nail changes? \_\_\_\_\_
- 16. Food allergies, bee sting allergies, asthma or hay fever? \_\_\_\_\_
- 17. Any sexual problems you wish to discuss? \_\_\_\_\_
- 18. Any extra hair growth or unusual hair loss? \_\_\_\_\_
- 19. Muscle, back, bone or joint pain? \_\_\_\_\_
- 20. Swollen lymph nodes, easy bleeding or bruising? \_\_\_\_\_

**Women only:**

- 1. Menstrual cycles: Regular or Irregular? \_\_\_\_\_ Date of last menstrual cycle: \_\_\_/\_\_\_/\_\_\_\_\_
- 2. Do you perform regular breast self-exams? \_\_\_\_\_
- 3. Current form of birth control, if applicable: \_\_\_\_\_
- 4. Any breast discharge or lumps? \_\_\_\_\_
- 5. Have you ever used any type of hormone replacement? \_\_\_\_\_

**Lifestyle History**

Usual Occupation (work done most of life): \_\_\_\_\_

**Use of Tobacco:** YES NO FORMER SECOND-HAND

**Type (circle):** Chewing Cigar Cigarettes Pipe Other: \_\_\_\_\_

**Amount** (can/pack) per day/week/month: \_\_\_\_\_ **Number of years:** \_\_\_\_\_ **Year Quit:** \_\_\_\_\_

**Use of Alcohol:** YES NO FORMER

**Type (circle):** Beer Wine Liquor Hard Liquor Methanol Other: \_\_\_\_\_

**Amount** (glass/bottle/can) per day/week/month: \_\_\_\_\_ **Year quit:** \_\_\_\_\_

**Use of Caffeine:** YES NO **Amount** (can/oz/cup) per day/week/month: \_\_\_\_\_

**Type (circle):** Coffee Soda Tea Tablets Energy drinks Chocolate Other: \_\_\_\_\_

**Do you exercise regularly?** YES NO

If yes, what exercises? \_\_\_\_\_

How many days per week? \_\_\_\_\_ How many hours per week? \_\_\_\_\_

Do you use seatbelts? YES NO

**Circle the items found in your home:** FIREARMS SMOKE DETECTOR FIRE EXTINGUISHERS  
CARBON-MONOXIDE DETECTOR

**Optional to answer:** Do you have a religious affiliation? \_\_\_\_\_ Religion: \_\_\_\_\_

Would you like spiritual information for combating stress, depression, drug abuse or other problems? YES NO

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_

### Family Health

List all health problems of your **blood-related family members**, along with age and cause of death. Specifically mention any history of diabetes, cancer (type), heart disease including strokes, lung disease, thyroid disease, depression or alcoholism. If there are no health problems, write none for which it applies to the family member. If health problem is not known for specific family member, write unknown. Under other family members please circle **maternal or paternal**. **Names are not needed.**

Father:  living  deceased. Age: \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Mother:  living  deceased. Age: \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Sister(s):  living  deceased. Age(s): \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Brother(s):  living  deceased. Age(s): \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Son(s):  living  deceased. Age(s): \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Daughter(s):  living  deceased. Age(s): \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Other family member(s) Maternal or Paternal:  living  deceased. Age(s): \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Other family member(s) Maternal or Paternal:  living  deceased. Age(s): \_\_\_\_\_

Medical Condition: \_\_\_\_\_  
\_\_\_\_\_

Who lives in your household (name, relationship, age): \_\_\_\_\_  
\_\_\_\_\_

Children: YES NO      Number of sons: \_\_\_\_\_ Number of daughters: \_\_\_\_\_

Other children (step or other): \_\_\_\_\_ Total number of persons living in household: \_\_\_\_\_

Marital Status: Married Divorced Separated Widowed Single Other: \_\_\_\_\_

Race \_\_\_\_\_ Ethnicity \_\_\_\_\_ Language \_\_\_\_\_

Animals in the home: YES NO      Circle: Dog Cat Bird      Other (please specify): \_\_\_\_\_

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_

# Medical Information Release Form

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## Release of Information

Please list family or friends we have your permission to speak with regarding your medical condition and care. **Please include name and phone number.**

Spouse \_\_\_\_\_

Child(ren) \_\_\_\_\_

Other \_\_\_\_\_

Information is not to be released to anyone.

This Release of Information will remain in effect until terminated by me in writing.

## Messages

Please call  my home  my work  my cell Number: \_\_\_\_\_

If unable to reach me:

you may leave a detailed message

please leave a message asking me to return your call

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_

**FINANCIAL RESPONSIBILITY STATEMENT**

PATIENT NAME (PLEASE PRINT)	SIGNATURE	DATE
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Thank you for choosing Willamette Valley Endocrinology for your care. We appreciate the opportunity to serve your health care needs and look forward to getting to know you. If you have any questions or concerns, please feel free to discuss these with our staff. We provide personalized, high quality healthcare in the most cost-effective manner. This form was developed to explain and clarify our financial policies. Please read this carefully and sign where indicated. Your signature indicates that you have read and understood our policies and that you will honor the terms. We appreciate your cooperation.

**Standard Payment Policy:**

Co-pays for office visits are due at the time services are rendered or their appointment will be rescheduled. For your convenience, we accept Mastercard, Visa, American Express, checks, and cash. For Medicare patients, our office accepts assignment and files claims with Medicare. Medicare patients are responsible for any coinsurance and deductible amounts. Medicare patients must present their Medicare card at the time of registration. We do file secondary insurance for Medicare patients. If you are an HMP/PPO (manage care) patient of a plan in which we participate, our office has agreed to accept the plan’s fee schedule and file the claim with your insurance company. HMO/PPO patients are responsible for co-pays and deductibles at the time of service or appointment will be rescheduled. HMO/PPO patients must present their insurance card at the time of registration. HMO/PPO patients are responsible for obtaining a referral number from your primary care physician.

**Payment Policy:**

We file insurance claims for all patients and inform you of estimated deductibles and co-insurance amounts for exams. You will be billed for any remaining balance once insurance has paid its portion which is due upon receipt.

**Assignment of Benefits:**

All medical insurance benefits are paid directly to Willamette Valley Endocrinology. You are financially responsible for all the charges whether or not paid by insurance. This form authorizes Willamette Valley Endocrinology to release all information necessary to secure the payment of benefits.

**Insurance Claims:**

We make every effort to seek insurance reimbursement on covered services. Filing insurance is a service we provide to you; however, insurance is a contract between you and your carrier. Once your insurance company has paid, you will receive a bill for any remaining balance on the account.

**Collection Efforts:**

We work with you to make payment arrangements. If these efforts do not result in a resolution of the account, the account may be referred to a collection agency and the local credit bureau. Any collection fees incurred by our office are charged to your account. All patient balances are due prior to their next appointment or it will be rescheduled. Should you need prescription refills and they have been discontinued due to a delinquency on your account (which will happen 60 days after 1<sup>st</sup> notification) you will need to speak to your referring provider.

**Returned Checks:**

A service fee of \$20.00 is charged on all returned checks. You will be afforded the opportunity to remit the total of the check plus the \$20.00 fee in the form of cash, cashier’s check, or money order on a timely basis.

**Missed or Cancelled Appointments:**

If you do not appear for your appointment or cancel your appointment in less than 72 hours in advance, you could be charged a \$75.00 “no-show” fee. We do take into consideration emergencies for our patients.

Willamette Valley Endocrinology reserves the right to acknowledge and dismiss any patient due to continued noncompliant behavior such as disregarding healthcare instructions given by patient’s provider or any harmful or disrespectful behavior to provider or staff.

***I HAVE READ AND UNDERSTAND THE ABOVE AND AGREE TO COMPLY WITH THE FINANCIAL POLICIES OF WILLAMETTE VALLEY ENDOCRINOLOGY***

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_